

Excellence Award – Anlev Elex Elevator Limited 卓越獎 – 安力電梯有限公司

Report from the Board of Examiners

Anlev Elex Elevator Limited (ANLEV), a subsidiary of the ATAL Engineering Group, specializes in developing dynamic and innovative transport solutions throughout all phases from design, commissioning, maintenance, to modernization of lifts, escalators and moving walkways. With its continued commitment of work safety and quality, ANLEV is the only company in The Lift & Escalator Contractors Association which has obtained the highest “Safety Performance Star Rating” and “Services Quality Performance Stars Rating” from the EMSD Registered Lift and Escalator Contractors’ Performance Rating since it first launched in January 2013.

Senior leaders of the organization communicate VMV to clients, staff and stakeholders via various channels. Effective communication between management and staff is observed. Using an “Echo” aerogram scheme, ANLEV provides a platform for staff members to express comments or concerns directly to the top management, reinforcing trust and candidness.

The importance of legal and ethical behavior is emphasized through senior leaders’ personal engagement, ongoing training, regular audit and internal control assessment. A series of internal and external audits are performed to ensure good governance control and compliance. Audit results are reported directly to the board to facilitate transparency and independence. Short and long term plans are developed and reviewed through Yearly Strategic Management Retreat, with functional team leaders taking the lead to assure the deployment of strategic plans and attainment of key outcomes.

ANLEV strives to create a safe work environment and product offering with various initiatives. For example, bar code on material delivery to improve traceability, scaffold-less installation to enhance safety and work efficiency, and Automatic Wire Rope Breakage Laser Detector to monitor wire ropes’ operating condition for avoiding lift accidents. With this innovative detector, AN LEV won the Gold Award in “The Considerate Contractor Site Award” for the Public Works given by the Development Bureau and Construction Industry Council. The company has also been bestowed with Caring Company Award since 2007 and the Advocate of the Hong Kong Quality Assurance Agency (HKQAA) CSR Index since 2009.

評審委員會報告

安力電梯有限公司是安樂工程集團旗下的附屬公司，專注研發靈活和創新的運輸方案，當中全面涵蓋升降機、扶手電梯及自動行人道系統的設計、啟用、保養維修，以及整改等服務。安力不斷致力追求提升工作安全和質素，於機電工程署自2013年1月起首次推出的承建商表現評級中獲得最高「安全表現評級」及「服務質素表現評級」，是電梯業協會中唯一一間公司能夠在兩項表現評級中獲得最高表現的級別。

公司領導層善用各種渠道向客戶、員工和持份者傳達公司的願景、使命和核心價值理念，同時亦監察管理層與員工之間的溝通是否有效。安力透過實行「回響」郵筒計劃，為員工提供一個向管理層直接表達意見或關注的平台，建立信任和坦誠的溝通。

公司通過管理層的個人參與、持續培訓、定期審計以及內部控制評估以強調遵循法律和道德行為的重要性。為了確保良好的管治監控和合規性，公司執行一系列內部與外部的審計，其審計結果會直接上呈董事會，以提高透明度和獨立性。安力會在每年的管理層退修大會中制定和檢討所有短期及長期計劃，並且由相關職責部門主管帶領，確保策略性計劃中的部署能取得成效並實現重要成果。

安力致力採用不同方法以提供更安全的工作環境和產品，例如運送材料時採用條碼改善可溯源性、提高安全及工作效益的無柵電梯安裝，以及用作監察鋼索運作和避免升降機發生意外的鐳射鋼索斷裂自動檢測裝置。這項革新的鐳射裝置亦使安力獲得發展局及建造業議會頒發公共工程組別「公德地盤獎」金獎。此外，公司自2007年獲頒授「商界展關懷」獎項，以及自2009年起獲香港品質保證局嘉許為企業社會責任(CSR)指數先導者。

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A comprehensive tailor-made software system is in place to enable ongoing monitoring and timely sharing of information between staff. This real-time emergency call reporting capability allows service supervisors to instigate field staff deployment immediately. To manage talent pipeline and future business challenges, the company has developed Talent Grooming Programme and Executive Development Programme to better equip their staff with the necessary skills and knowledge. Awards are given to recognize staff contribution, such as Best Technician Trainee Award, Innovation Award, Project Award, Service Star Award and Outstanding Employee Award.

In sustaining with its commitment to safety and quality, ANLEV has demonstrated effectiveness in leadership, innovation and operational framework, offering service support in a coherent approach.

公司度身制訂全面的軟件系統以確保能持續監控，亦可讓員工實時分享資訊。透過實時緊急匯報功能，主管能夠即時指導外勤員工安排相關部署。為了培訓人才和迎接未來業務的挑戰，公司制定出潛能發展課程和行政人員發展課程，妥善裝備員工必要的技能和知識。對公司作出貢獻的員工會獲公司頒發各種獎項，如最優秀實習技工獎、創新獎、項目獎、星級服務獎和傑出員工獎等，以作表揚。

安力致力持續提升安全和質素，並在領導、創新以至營運框架上表現優異，貫徹發揮優秀服務表現。