

Grand Award – AECOM Asia Company Limited

大獎 – 艾奕康有限公司

Report from the Board of Examiners

AECOM Asia Company Limited is the Hong Kong office of AECOM, which is a listed company on the New York Stock Exchange and a global premier infrastructure firm specializing in planning, design, engineering, consulting, and construction management. AECOM provides integrated project services in Hong Kong and has met the overall requirements of the award criteria to be granted the Grand Award.

AECOM has a very distinct mission focusing on mega projects. Supported by records of accomplishment, the company has demonstrated that it is a reliable partner and a potential consultant of choice. Its strong leadership team with group service leaders enable collaboration as well as checks-and-balances in delivering project services. It has a good mix of global expertise and local experience covering the whole infrastructure lifecycle. As an integrated technical services provider in the infrastructure industry, AECOM has established a clear long-term strategy to consolidate its core competencies and strengthen its market position. Apart from projects in Hong Kong, AECOM also provides specialist support to the group's projects overseas. This strengthens its Hong Kong office's position as the headquarters of the Asia Pacific region.

The company holds clear organizational values on operating ethically with integrity while prioritizing safety and security in all that they do. Comprehensive governance systems are in place with an independent Quality Assurance team, an independent Safety and Health team, an Ethics and Compliance Committee and the Office of Risk Management. Every leader is held responsible for the timely delivery of projects with the desired quality and bears KPIs to carry out management inspections on active construction sites during each quarter. Each leader also carries goals focused on the company's six core values, which are measured at the end of the year.

AECOM has a clear Project Delivery System that mandates regular reviews at every strategic stage of project delivery, from tender proposal, planning, execution, and closure to risk assessment and independent peer review. The company has a well-established and proven workflow, guiding proper performance in fulfilling customer and statutory requirements. To provide deep-dive reviews and early support to address problems and facilitate solutions, the Director of Operations holds meetings with the business unit leaders monthly and identifies the top difficulty projects. Potential problematic projects will be referred to the Office of Risk Management for further monitoring.

評審委員會報告

AECOM Asia Company Limited 是 AECOM 的香港辦事處。AECOM 於紐約證券交易所上市，是一家全球首屈一指提供基礎建設服務的公司，專門從事規劃、設計、工程、諮詢和建築管理。AECOM 在香港提供綜合項目服務，憑藉優越表現滿足整體評審要求並獲得大獎。

AECOM 秉承明確的使命，專注發展大型項目。公司取得多項成就紀錄，印證 AECOM 是值得信賴的合作夥伴和首選顧問公司。公司擁有強大的領導團隊，並通過各項服務的領導人員，確保執行項目時有合適的協調和制衡。在項目的整個週期，團隊都能妥善結合國際專業知識和本地經驗。AECOM 制定了清晰的長期策略以奠定市場地位，鞏固核心競爭力，使其成為基礎建設行業中提供綜合技術服務的首選。除了在香港進行的項目，AECOM 亦為集團的海外項目提供專業支援，鞏固香港辦事處作為亞太地區總部的地位。

公司堅守誠信及重視廉正等價值，並且無時無刻將安全放在首位。AECOM 的管治系統全面，包括獨立品質保證團隊、安全與健康團隊、監管道德與規格的委員會及風險管理小組。各高層人員均須確保項目如期進行並達到品質要求，並承擔相應的關鍵績效指標及在每個季度對施工中的建築工地進行巡查。高層人員亦須實踐以六項價值為核心的目標，並於年底進行評估。

AECOM 有清晰的項目實施系統，規定在項目中的每個階段均進行定期審查，從投標、計劃、執行、結束，至風險評估和獨立的同行審查。公司的工作流程行之有效，對各項滿足客戶需要和法定要求的工作都有清晰指引。為了深入檢查和及早協助解決問題，營運總監定期與業務負責人進行會議，識別具潛在風險及困難的項目，繼而轉交風險管理小組進一步跟進。

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The company is keen to build strong relationships with its clients. Senior Leaders are proactive in meeting clients regularly to discuss future development plans, obtain feedback, and benchmark information on organizational performance. This enables them to gauge each client's level of satisfaction in advance with regard to performance on specific projects before the release of any formal client feedback report or survey. The company takes proactive steps to engage the local community affected by the infrastructure project to achieve a balance of benefits to both the clients and the public.

AECOM has demonstrated an effective and systematic management approach that is well integrated and aligned with the company's current and future organizational needs. This is reflected in their sustained record of accomplishment in delivering iconic mega projects such as highways, new towns, MTR lines and stations, and water treatment facilities in Hong Kong over the past decades.

公司重視與客戶建立牢固的關係。領導層積極主動與客戶定期會面，討論未來發展計劃、搜集意見，並參考對照有關公司表現的資訊。藉此，管理人員可在正式發佈報告或調查之前預先了解客戶對特定項目的滿意度。公司亦提早採取應對措施去處理受基礎建設項目影響的社群，以平衡客戶和公眾的利益。

AECOM 採用高效而且有系統的管理方法，能融合及滿足公司現時和未來的需求。半個世紀以來，公司在香港成就多項旗艦項目，包括興建高速公路、新市鎮、港鐵線和車站，以及水務設施，引證其對香港的貢獻。