

## Dealing Effectively with Uncertainty

Preparing Yourself to Be Part of Hong Kong's Comeback

### Workshop Overview

If 2019 will be remembered as an annus horribilis for Hong Kong, 2020 is not shaping up any better. Uncertainty hangs in the air, the future looks bleak. Yet Hong Kong has successfully emerged from major setbacks in the past, and will do so again. How to make sure you are an active part of that comeback? How to manage and overcome any fears you may have and position yourself proactively and optimally for brighter prospects ahead?

### Topics to be Covered

In this highly engaging workshop participants will learn through a mixture of academic theory, individual and group exercises, established best practices and easy to grasp techniques how best to:

- Identify and rationalise your own concerns, fears
- Take control of your thinking to maximise your personal and professional potential (ILOC vs. ELOC)
- Address and resolve specific challenges impeding your performance
- Examine and refine (even redefine) your goals and purpose
- Utilise the 'OODA Model' (Observe, Orient, Decide, Act) to your advantage
- Produce a personal action plan to achieve higher levels of personal resilience and success

### Designed for

Staff and Managers of all Levels

### Date & Time

Wednesday, 11 November 2020  
9:00 am – 5:00 pm

### Fees (Inclusive of tea/coffee breaks)

HKMA member: HK\$2,800  
Non-member: HK\$3,200

### Venue

The Hong Kong Management Association  
1-6/F First Commercial Building  
33-35 Leighton Road  
Causeway Bay HONG KONG

### Enquiries

For course details: Ms Winnie Co 2774 8594  
Email: [winnieco@hkma.org.hk](mailto:winnieco@hkma.org.hk)  
For general enquiries & registration: 2774 8500 / 2774 8501 Email: [hkma@hkma.org.hk](mailto:hkma@hkma.org.hk)

### Instructors:



#### Adrian Overholser

- CEO, HALO Learning Works
- 25 years of broad-based financial services and marketing experience in US, Europe and Asia
- Former banker, marketing director and regional sales manager



#### Totti Karpela

- 20-year career teaching management of problematic behaviour, risk mitigation and resilience
- Certified Threat Manager and Certified Europe Threat Assessment Professional

[Register Now](#)

# Application Form

## Dealing Effectively with Uncertainty

SG-47657-2020-1-FC Wednesday, 11 November 2020

FEES: HKMA Member: HK\$2,800

Non-member: HK\$3,200

Name (Mr / Ms): \_\_\_\_\_  
(Surname) (Other Names)

HKID Card No. (For verification of the applicant's identity): \_\_\_\_\_ HKMA Membership No.: \_\_\_\_\_

Position: \_\_\_\_\_

Company: \_\_\_\_\_

Address of Company: \_\_\_\_\_

Job Function (e.g. Accounting), please specify: \_\_\_\_\_

Nature of Business (e.g. Retail), please specify: \_\_\_\_\_

Telephone No. (Office): \_\_\_\_\_ (Residence): \_\_\_\_\_ (Mobile): \_\_\_\_\_

Email: \_\_\_\_\_

Correspondence Address: \_\_\_\_\_

Cheque Number: \_\_\_\_\_ Cheque Amount: HK\$ \_\_\_\_\_

Name and Title of Nominator (Mr / Ms): \_\_\_\_\_

Nominator Email / Address: \_\_\_\_\_

Sponsorship  Company-sponsored  Self-sponsored

Education Level:  Doctoral degree  Master's degree  Bachelor's degree  HKMA Diploma

Other Diploma  Matriculation  F. 5 / HKDSE  Others (Please specify): \_\_\_\_\_

Where did you **FIRST** learn about this programme?

Email Promotion from HKMA  Direct Mail by Post

HKMA Website  Others (please specify): \_\_\_\_\_

### Note for application

- This form together with a crossed cheque payable to The Hong Kong Management Association should be returned to:  
Executive Director, The Hong Kong Management Association, 16/F Tower B Southmark, 11 Yip Hing Street, Wong Chuk Hang, Hong Kong.
- Registration must be made on the Enrolment Form provided and returned to the Association before the programme commencement date (Not less than 5 days) with full fee.
- Acceptance is subject to the discretion of the Association.
- Applicants will be notified by telephone to confirm receipt of the application form and full programme fee. An official receipt will be sent to you within two weeks.
- Applicants are expected to attend the course at the place and time specified in the brochure unless otherwise notified.
- When a programme is over-subscribed, additional classes may be started in some cases. Applicants may then be notified of the new time, dates and place of meetings when necessary.
- For **ENROLMENT** and **ENQUIRIES** please call **2774-8501 / 2774 8500** (Customer Service Department) during normal office hours or fax **2365-1000**.
- No refund will be made after payment, but participants can arrange to have their places substituted should they be unable to attend the programme by notifying the Association at least 2 days prior to programme commencement.
- Fax reservations are welcome but are subject to confirmation by payment in full within 10 days of the date the reservation is made or 5 days prior to programme commencement, whichever is sooner.
- Applications, upon full payment, will be processed on a first-come first-served basis.
- When Typhoon Signal No.8 or above is in force during classes/examinations, all classes and examinations will be dismissed immediately. Replacement classes and remedial examinations will be arranged. When Black Rainstorm Warning is in force during classes/examinations, all classes and examinations will be held as scheduled.
- The HKMA reserves the right to make alterations regarding the details. For course details, please contact Customer Services Department on 2774-8501 / 2774 8500 or Ms Winnie Co on 2774-8594. Website: www.hkma.org.hk
- The HKMA supports the equal opportunities policy, without discriminating against any person on the grounds of gender, disability, family status or any other basis.

### Personal Data Collection Statement

1. The personal data of applicants are collected and kept for purposes of processing of applications of course enrolment, course admission, student and member administration, course research and statistical matters.
2. Applicants wishing for access to and/or correction of personal data may send their written requests to the Association.

The personal data provided in this form will be used by the Association for direct marketing, including special offers, training and education programmes, awards and competitions, membership, alumni, promotional activities and other services and activities that it may arrange.

Please tick the box to indicate your consent.

Please tick the box to indicate your objection.

### Notes

1. I understand that all handout materials obtained in class are strictly for my own educational purposes.
2. I have understood all the "Notes for Application" listed in Application Form.

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_