Seminar on Benchmarking Your Quality Practices against The 2025 HKMA Quality Award Winners

Friday, 9 January 2026

Based on the Baldrige Performance Excellence Framework, the HKMA Quality Award was introduced in 1991 to reward and publicly recognize those organizations that have achieved outstanding standards of quality and made a lasting commitment to the process of quality management. The framework will be examined in an integrated approach to help companies accelerate improvement.

MALCOLM BALDRIGE CRITERIA FOR PERFORMANCE EXCELLENCE FRAMEWORK:

In this seminar, practitioners from our 2025 Award winners will share with us their experience in developing a strong quality culture within their organizations and how this culture is maintained. They will surely provide new perspectives in quality management. You are welcome to benchmark your own campaigns with some of Hong Kong's excellent companies. For details of the Award, please visit www.hkma.org.hk/qa.

Winners of the Best Managed Organizations Award

Overall Winner

★ FUJIFILM Business Innovation Hong Kong Limited

Large Organizations (NGOs)

★ Hong Kong Red Cross

Small Organizations

★ Four Dimensions Consulting Limited

Winners of the Best Practices Award

Gold Award

★ Hong Yip Service Co Ltd – A Strategic Initiative for Talent Management: Eagle Project

Silver Award

★ The Hong Kong and China Gas Co Ltd – Towngas Stratnovation

Bronze Award

★ Hong Kong Dental Charity Foundation Limited – Free Denture Program for the Elderly
★ MTR Corporation Limited – MTR Capital Works – Digital Transformation

Outstanding Award

★ MTR Corporation Limited – Autonomous Mobile Robot (AMR)
★ MTR Corporation Limited – Digitalisation of Train Register Logbook – Metro Time Register

Programme Rundown

Moderator: Prof Matthew Yuen, Chairperson of the Board of Examiners

2:00 pm	"Getting Started on Baldrige: Your Quality Journey" by Ms Ivy Leung, Member of the Board of Examiners
2:30 pm	Panel Session for Winners of the Best Practices Award
3:00 pm	Question-and-Answer Session
3:30 pm	Coffee Break
3:45 pm	Presentation by Four Dimensions Consulting Limited
4:05 pm	Presentation by Hong Kong Red Cross
4:25 pm	Presentation by FUJIFILM Business Innovation Hong Kong Limited
4:45 pm	Question-and-Answer Session
5:15 pm	End of Programme

VENUE

HKMA Management Development Centre
3/F Tower 2, South Seas Centre,
75 Mody Road, Tsim Sha Tsui

ENQUIRIES

Mr Jericho Lee Tel: 2774 8504
Ms Polly Chan Tel: 2774 8537

Email: qualityaward@hkma.org.hk

REGISTRATION

Please click here for online registration

FEES

HKMA Members:	HK$280 per person
Non-members:	HK$580 per person
Group Discount:	HK$50 off per person for 3 people or more from the same company
NGOs' & SMEs' Special Offer:	One of the Decision Makers from each organization may enroll to the Seminar **FREE OF CHARGE**