



HK The Hong Kong Management Association Advancing Management Excellence

AWARD FOR EXCELLENCE IN **TRAINING AND DEVELOPMENT 2019**

The Most Prestigious & Authoritative Training and Development Award

Land of Success

Built on a tradition of partnership, integrity and excellence since 1889, our prestigious commercial and luxury retail properties are landmarks of success in Asia's leading cities.

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¹ According to the number of direct in-force business policies under Individual and Annuities (Classes A & C) and Other Individual Business (Classes B, D, E & F), Provisional Statistics on Hong Kong Long Term Insurance Business 2001-2017, conducted by Hong Kong Insurance Authority ²Internal figures as at 31 March, 2018 (including individual life, group insurance and MPF customers of AIA Hong Kong & Macau)



AIA Hong Kong and Macau is a subsidiary of AIA Group. AIA Group was established in 1919 and began its operations in Hong Kong in 1931. Over the years, AIA Hong Kong and Macau has been leading the industry with its forward-looking vision. AIA Hong Kong and Macau offers customers the most appropriate protection and financial solutions, meeting their needs and aspirations in different life stages. Guided by its steadfast belief in "creating shared value" for different stakeholders as well as the society, AIA Hong Kong and Macau is committed to playing a leading role in driving the economic and social development of Hong Kong and across the Asia-Pacific region, fulfilling its commitment to the economy and community, helping people live healthier, longer, better lives.

Over 3 million customers, with the largest number of policies

Has the largest number of policies in Hong Kong¹, serving over 3 million customers². Approximately one in four medical insurance policyholders is an AIA customer³.

Multi-channel distribution and professional team

- Over 15,000 financial planners⁴ and a devoted team of front- and back-end staff strive to deliver excellent service and operating efficiency.
- Focused on "Premier Agency" strategy to enhance talent development. Founded AIA Premier Academy in 2011 to recruit and cultivate high-calibre young talent.
- Built long-term partnerships with Citibank, China Construction Bank (Asia) and Public Bank (Hong Kong), to provide customers with convenient and suitable insurance services through their extensive banking network⁵.
- Provides a comprehensive range of products and services to different customer segments through large-scale and established Independent Financial Advisors.

Over 80 products with well-rounded services

- Offers customers a wide selection of over 80 products to meet their protection and financial needs

 ranging from individual life, group life, accident, medical and health, mandatory provident fund, personal lines insurance to investment-linked products with numerous investment options; dedicated to providing superb product solutions to meet the financial needs of high net worth customers.
- The game-changing "AIA Vitality" programme offers instant premium discounts and rewards customers for pursuing healthy lifestyles.
- Innovative digital platforms facilitating a convenient, customer-oriented experience.

¹ Provisional statistics of the Insurance Authority on Hong Kong long term insurance business from January to December 2017. The policies refer to the Direct Inforce Business of Individual Life and Annuity (Classes A & C) and Other Individual Business (Classes B, D, E & F).

² AIA Hong Kong internal data (as at 31 March 2018)

³ The Hong Kong Federation of Insurers' 2015 position paper on the Consultation Document on the "Voluntary Health Insurance Scheme" and 2015 AIA internal reference data based on persons insured. AIA commissioned GfK Hong Kong to conduct a survey on medical expenses in Hong Kong in April 2015.

⁴ As at 30 June 2018

⁵ The banks herein are authorized distributors and agents of AIA Hong Kong.







Hongkong Land is a leading property investment, management and development group. Founded in 1889, Hongkong Land's business is built on excellence, integrity and partnership.

The Group owns and manages more than 850,000 sq. m. of prime office and luxury retail property in key Asian cities, principally in Hong Kong, Singapore and Beijing. Its properties attract the world's foremost companies and luxury brands.

The Group's Central Hong Kong portfolio represents some 450,000 sq. m. of prime property. It has a further 165,000 sq. m. of prestigious office space in Singapore mainly held through joint ventures, a luxury retail centre at Wangfujing in Beijing, and a 50% interest in a leading office complex in Central Jakarta. The Group also has a number of high quality residential, commercial and mixed-use projects under development in cities across Greater China and Southeast Asia. In Singapore, its subsidiary, MCL Land, is a well-established residential developer.

Hongkong Land Holdings Limited is incorporated in Bermuda and has a standard listing on the London Stock Exchange, with secondary listings in Bermuda and Singapore. The Group's assets and investments are managed from Hong Kong by Hongkong Land Limited. Hongkong Land is a member of the Jardine Matheson Group.







MAIN SPONSOR



Chow Tai Fook Jewellery Group Limited (the "Group"; SEHK stock code: 1929) was listed on the Main Board of The Stock Exchange of Hong Kong in December 2011.

Founded in 1929, the Group's iconic brand "CHOW TAI FOOK" has been widely recognized for its trustworthiness and authenticity, and is renowned for its product design, quality and value. The success of the Group and its iconic brand is rooted in innovation, craftsmanship and heritage. The Group also holds other jewellery brands including T MARK, HEARTS ON FIRE, MONOLOGUE and SOINLOVE, which are the first examples of a long term multi-brand strategy rollout.

The Group's commitment to sustainable growth is anchored in its "Smart+" strategy, which is in place to promote long term innovation in the business, in people and in culture. Another asset underpinning sustainable growth is a sophisticated vertically integrated business model. This supports the Group by fostering excellence and extending opportunities along the entire value chain to communities and industry partners.

With an extensive retail network in Greater China, Korea, Japan, Singapore, Malaysia and the United States, and a fast-growing e-commerce business, the Group is implementing effective online-to-offline ("O2O") strategies to succeed in today's omni-channel retail environment.





MAIN SPONSOR



The Hong Kong Jockey Club RIDING HIGH TOGETHER

The Hong Kong Jockey Club is a world-class racing club that acts continuously for the betterment of our society. Through its integrated business model, comprising racing and racecourse entertainment, a membership club, responsible sports wagering and lottery, and charity and community contribution, the Club generates economic and social value for the community and supports the Government in combatting illegal gambling. The Club is Hong Kong's largest single taxpayer and its Charities Trust is one of the world's top ten charity donors.





RIDING HIGH TOGETHER FOR A BETTER FUTURE



The Hong Kong Jockey Club is a world-class racing club that acts continuously for the betterment of our society. Through its integrated business model, comprising racing and racecourse entertainment, a membership club, responsible sports wagering and lottery, and charity and community contribution, the Club generates economic and social value for the community and supports the Government in combatting illegal gambling. The Club is Hong Kong's largest single taxpayer and its Charities Trust is one of the world's top ten charity donors.



www.hkjc.com



HSBC is one of the largest banking and financial services organizations in the world, with operations in 66 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. It serves more than 38 million customers worldwide through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking.

With around 3,800 offices worldwide, it aims to be where the growth is, enabling businesses to thrive and economies to prosper, and, ultimately, helping people to fulfil their hopes and realize their ambitions.

Listed on the London, Hong Kong, New York, Paris and Bermuda stock exchanges, shares in HSBC Holdings plc are held by around 200,000 shareholders in more than 125 countries and territories.





Proudly sponsoring the Hong Kong Management Association's Award for Excellence in Training and Development 2019.



Together we thrive

III Manulife 宏利

Manulife has operated in Hong Kong for over 120 years. It has grown to become one of the top-tier providers of financial services offering a wide range of individual and general insurance, group life and health insurance, provident funds, wealth management products and financial planning services to over two million customers in Hong Kong and Macau. Through the company's strong and diversified distribution channels with over 8,000 agents, bank partners, brokers and independent financial advisors, Manulife looks to continually introduce financial solutions that cater to current and future customer needs, helping customers build their wealth, plan for retirement, and enjoy a quality life with ultimate peace of mind.

Manulife has further strengthened its No. 1 Mandatory Provident Funds (MPF) scheme sponsor position in Hong Kong, with a market share of 23% in terms of assets under management as at 30 September 2018, and 36.5% in terms of estimated net cash flows for the period from 1 July to 30 September 2018.*

Last year, the Company launched a new campaign, called PlanSimple, to encourage millennials to start planning for their future so they can pursue their passions with confidence, now and for years to come.

Built on the previous award-winning Retirement Solutions campaign which aroused public awareness on retirement planning, PlanSimple aims to engage a younger group of audience in their mid-20s to mid-30s to start financial planning early. To connect with them, Manulife launched a new infotaining PlanSimple website, where millennials can find useful tools including bitesize videos, case studies, expert views and purpose-built calculators to plan for their finance and protection.

*MPF market shares are measured by scheme sponsor share of asset under management and net cash flows. Source: Table on p. 5 of Mercer MPF Market Shares Report as at 30 September 2018.



Jason Chan, a pop singer, is the lead KOL of Manulife's PlanSimple campaign. He shares how he is planning for his first baby and how he balances family responsibilities and the pursuit of his passion in music. He also appears in other campaign KOLs' videos to introduce how they realize their passions with financial planning.

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Manulife has operated in Hong Kong for over 120 years. It takes care of the financial and protection needs of over two million customers in Hong Kong and Macau.





Can your dreams really come true?

Once you have a plan for the future, you will have the peace of mind to live in the moment. Start your financial planning today.



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Founded in 1862, The Hong Kong and China Gas Company Limited (Towngas) was Hong Kong's first public utility company. Today, it is one of the largest energy suppliers in Hong Kong, operating with world-class corporate management and leading-edge business practices.

The core business of Towngas in Hong Kong consists of the production and distribution of gas, the sale of gas appliances and total kitchen solutions, as well as comprehensive after-sales services. With a pipeline network consisting of more than 3,500 km of gas pipes, it supplies town gas to over 1.8 million customers in Hong Kong. Expanding its business horizons in recent years, Towngas has diversified its business into telecommunications, building services, manufacturing, engineering and the new eco-energies, and has more than 250 projects in China across 26 provinces, municipalities and autonomous regions. These include piped city-gas projects, upstream and midstream developments, water and wastewater treatment schemes, natural gas filling stations, data centres as well as new energy exploration and utilization ventures.

To support its continuous business growth, Towngas makes every effort to attract, develop and engage talents. Its people are able to move up the career ladder while working with others to achieve the business goals. Towngas provides various platforms and structured talent development programmes at every step of their career progression. These include the well-esteemed Graduate Trainee and Apprenticeship Scheme which target to groom young talents as future leaders and qualified technicians; the customized leadership acceleration programmes for the middle management; as well as tailor-made development plans for the seasoned business leaders.

Emerging as a regional leader in the energy business, Towngas strives to become a socially responsible organization. The company is devoted to the communities by providing clean and safe energy. It also provides a positive and rewarding work environment where people can unleash their potentials and ignite their future.





Founded in 1956, Hong Kong Maxim's Group is a leading food and beverage company comprising of Chinese, Asian and European restaurants, quick service restaurants, bakery shops and institutional catering, while providing a range of festive products, including the award-winning Maxim's Mooncakes. The Group is also the licensee of renowned brands including Starbucks Coffee, Genki Sushi, IPPUDO ramen, The Cheesecake Factory and Shake Shack in various territories. Altogether, the Group operates over 1,200 outlets in Hong Kong, Macau, PRC, Vietnam, Cambodia and Singapore.





At Maxim's, it is believed that people is the key to quality products and customer excellence. Every person is a valued member, treated with trust, encouraged to contribute and recognized for efforts. The Group relentlessly pursues continuous people development and foster a work environment where creative thinking and continuous learning is encouraged.



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Carrying an average of nearly 5.8 million passengers every weekday, MTR Corporation is regarded as one of the world's leading railways for safety, reliability, customer service and cost efficiency. At present, MTR employs around 17,000 staff in Hong Kong.

With the commitment in developing its staff and striving for service excellence, MTR is honoured to have received the recognitions from local and overseas professional associations in recent years, including the HKMA Award for Excellence in Training and Development (Gold Award; Most Dedicated Organization to People Development Award), HKMA Quality Award (Gold Award), Randstad Employer Brand Awards - The Most Attractive Employer in Hong Kong (Top 2 for three times in a row), Asian Most Admired Knowledge Enterprise (MAKE) Award, Association for Talent Development - BEST Award (ranked first in Asia and second worldwide), China's Best Corporate University Award, Global HR Excellence Awards (T&D) and Brandon Hall Excellence Award (Learning Technology) - Gold Prize.

MTR believes that human capital is the gateway to excellence and commits whole-heartedly to advocating an environment of continuous learning to enable employees to unleash their full potential, and to provide better service for the Hong Kong community and the world.





Sino Group is one of the leading property developers in Hong Kong. Its core business includes development of residential, office, industrial and retail properties for sale and investment. It is complemented by the gamut of property services encompassing management, security and environmental services to ensure a seamless **Sino Experience**. It is also a key player in hotel and club management.

"To achieve quality excellence by thoroughly understanding the needs of customers and consistently surpassing their expectations" is its mission that provides the direction for its operations. The Group makes it the priority to provide products and services of the highest possible standard while upholding corporate social responsibility in every aspect of the business.

The Group employs about 11,000 committed staff members, who share the mission of building a better community. It believes that only with high quality people can it ensure high quality products and services. Training and development is therefore at the centre of the company. "Continuous Improvement", as one of the company's core values, reflects top management's commitment and support for training and developing its people.

To meet the training and development needs of its employees, it has established comprehensive and structured programmes. For instance, it has 12 Academies offering more than 100 courses covering property management, leasing, landscape and language to support functional and skills development. It has tailored programmes for managerial staff to develop leadership competencies. Sponsorship for external professional training for employees to pursue professional and formal education is provided. Knowledge and experience sharing sessions across teams and departments such as Townhall, Leadership Series, interdepartmental sharing, etc. are organized regularly.

Its efforts in training and developing its employees are recognized by well-established organizations. Recent recognitions include Silver Award in the "Award for Excellence in Training and Development 2017" Skills Training Category organized by The Hong Kong Management Association (HKMA), the "Excellent Learning and Development Award in the HR Excellence Award 2017/18" by The Hong Kong Institute of Human Resource Management (HKIHRM) and the "Learning and Development Award" under professional category of "Employer of Choice Award 2017" by JobMarket.

By consistently upholding integrity, walking the extra mile and delivering high-quality products and services, it seeks to surpass customers' expectations and earn their trust.



MEDIA SPONSOR

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Convey Advertising is an established outdoor advertising company in Hong Kong. Since being set up 30 years ago, Convey Advertising continues to provide its clients with one-stop service. Its services include outdoor site rental, consultation, design, advertisement production and outdoor site maintenance, all are supported by its internal departments. This not only ensures that the different processes pass comprehensive quality checks, it also provides an easy and direct delivery process, in turn offering reliable service to its clients which, in line with years of providing customer assurance. Convey Advertising has earned recognition in the industry for its high level of professionalism. Since its inception, the Company has won numerous influential awards, in recent years it continues to develop its business to provide advertising solutions across different mediums.





MEDIA SPONSOR

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Linked in

LinkedIn connects the world's professionals to make them more productive and successful and transforms the way companies hire, market, and sell. Our vision is to create economic opportunity for every member of the global workforce. LinkedIn has more than 590 million members and has offices around the globe. www.linkedin.com / mobile.linkedin.com







MEDIA SPONSOR



Recruit is a leading all-rounded recruitment media in Hong Kong. Founded in 1992, Recruit magazine is the first free recruitment publication providing recruitment and education advertising and career related enrichment articles to attract readers who strive for work-life balance. The magazine reaches target readers through extensive distribution network at high-traffic areas, MTR exits, inside MTR stations, Starbucks stores, 7-Eleven convenience stores, labour department job centres and tertiary institutions. With strong presence in the community, Recruit magazine connects quality readers with jobs and market news.



Recruit Magazine



Recruit Distribution

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seeker members and over 10 million page view on average.

Being all-rounded recruitment and education platform, Recruit launched mobile job apps in 2011. The App, available for both IOS and Google Play version, synchronizes with Recruit.com.hk that allows job seekers to do job hunting, apply for jobs, read articles at anytime, anywhere. With over 450,000 installation until now, the app is widely used by mobile users. Having foreseen the popularity of social media platforms, Recruit extended its reach to audience through facebook and instagram with over 97,000 fans and more than 8,000 followers up till now.

Recruit is dedicated to providing full services to jobseekers and recruitment advertisers. Starting from 2012, Recruit has extended to the services to organize career fair. Over 75 education and career fairs were organized. Over 500 organizations joined the fairs and over 50,000 job vacancies were posted.



Recruit.com.hk



Recruit Job Fair



DIGITAL MEDIA SPONSOR



CTgoodjobs, a brand extension under Career Times Online Limited, is a member of the Hong Kong Economic Times Group (Stock code: 423). It offers recruitment and employer branding solutions as well as the best UX interface and resources for recruiters and visitors. To cater for a diverse range of target audience, CTgoodjobs has strong social media presence with over 210,000 facebook fans.





CTHR is a comprehensive HR platform, providing HR-related news and articles, events and courses, survey and reports to keep HRs posted with the latest knowledge, trends and insights in the profession and, more than that, strategic advice and tips on talent management are also delivered to help HRs excel at work.



ABOUT THE HONG KONG MANAGEMENT ASSOCIATION



Services provided by the HKMA can be categorized into three major areas, namely education and training; management services and membership services.

With a commitment to nurturing human capital through management education and training at all levels, the HKMA offers over 2,000 training and education programmes covering a wide range of management disciplines for more than 50,000 executives every year. From distance learning courses, seminars and workshops, certificates, diplomas, all the way to bachelor's, master's and doctorate degree programmes jointly organized with prestigious overseas universities, these programmes are suitable for executives at different stages of development. The HKMA also provides specially designed corporate training which is geared to the particular needs of different organizations. In 2018, the Academy for Retail Innovation and Management (ARIM) was established to nurture human capital in the retail sector in Hong Kong and mainland China through education and training; provide a platform for retail professionals with a view to exchanging ideas and fostering professional development; and promote best practices and innovative ideas relevant to the retail industry.

The Association believes learning while networking works best for achieving continuous development. Diversified management services are offered to provide platforms for business executives to exchange ideas, to network and to gain professional development. Annually, the Association organizes diverse functions such as Annual Conference, special topic seminars, dinners and workshops. Prominent business leaders are invited to share their invaluable insights and wisdom on the most updated trends and development of management.

Business award is another major area of the HKMA's management services. To promote best practices in management, each year, the Association organizes eight business awards in Hong Kong and the Mainland. These include the Best Annual Reports Awards, the HKMA Quality Award, the Award for Excellence in Training and Development, the HKMA/TVB Awards for Marketing Excellence, the Hong Kong Management Game, the Distinguished Salesperson Award, the Hong Kong Sustainability Award and the Award for China Marketing Excellence. These prestigious awards, which are now regarded as the highest accolades of the business community, provide an exemplary model for business professionals to follow and benchmark.

With a total of over 13,000 members including individuals and corporates, membership service has always been a priority for the Association. A comprehensive range of membership activities such as seminars, forums, luncheons, company visits, study tours and social gatherings are offered every year. Another distinctive feature of membership is the six autonomous Specialist Clubs which provide opportunities for members with similar interests to meet and develop further their specialist knowledge. The highlight event of membership is the Annual Fellowship Dinner which provides an excellent platform for members to extend their network.







INTRODUCTION

The Award for Excellence in Training and Development has been organized by the People Development Management Committee of The Hong Kong Management Association since 1990. It is the only award of its kind in Hong Kong that gives public recognition of achievements in training and development to individuals as well as organizations, whether large or small and whatever the nature of their businesses or services.

OBJECTIVES OF THE AWARD

- To give due recognition to HRD professionals and trainers for their achievements
- To help improve the quality of training and development in Hong Kong generally by giving examples of good training and development and by sharing experiences
- To continue to improve the extent to which training and development meets business/organizational needs, establishes direction and contributes to the success of the organization through improving the performance of employees

BENEFITS TO ORGANIZATIONS

- The Award will strengthen the reputation of the organization within the field of training and development and in the business community at large.
- The winners will be allowed to use the award logo on their stationery, promotional literature and in advertising.
- The Award will provide an excellent opportunity for publicity by the winners.
- The Award could be used as an aid to recruitment.

BENEFITS TO HRD PROFESSIONALS AND TRAINERS

- The Award offers HRD professionals and trainers the opportunity to have their efforts better recognized by their organizations, peer professionals and the community.
- The Award will provide additional motivation to HRD and training professionals to extend their efforts.
- The Award will help senior management better understand the value HRD professionals and trainers can bring to improve corporate results of the organization.

AWARD CATEGORIES

- Campaign Awards
- Individual Awards

ENQUIRIES

For enquiries, please contact:

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Ms Nichola Wong, Membership and Event Manager	Tel: 2826 0521	Email
	Fax: 2868 4387	

Email: sunniema@hkma.org.hk Email: nicholawong@hkma.org.hk

WEBSITE

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www.hkma.org.hk/trainingaward



The Board of Examiners comprises members of the People Development Management Committee, the People Management Committee and the Training and Development Awards Organizing Committee 2019. They include:

TRAINING AND DEVELOPMENT AWARDS ORGANIZING COMMITTEE

Mr Anthony Rushton (Chairman)

Regional Head of Learning, Asia Pacific, Human Resources HSBC

Ms Connie Chan

Head of Human Resources, Hong Kong Oath Hong Kong

Mr C Y Chan

Head of Talent Engagement and Corporate Social Investment, Co-Owner Hong Kong Broadband Network Limited

Dr Salina Chan

Senior Director, Regional Learning and Development A.S. Watson Industries Human Resources - Asia Pacific Fossil (East) Limited

Mr Vicmond Chan

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Mr William Tin HR Director

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Mr Ellis Ku Head of Learning and Organization Development Maxim's Caterers Limited

Ms Maylie Lee Chief Human Resources Officer AIA International Limited

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Mr Teddy Liu General Manager – Corporate and Talent Development New World Development Company Limited

Ms Eliza Ng Director, Human Resources Fuji Xerox (Hong Kong) Limited

Mr Anthony Rushton Regional Head of Learning, Asia Pacific, Human Resources HSBC

Ms Felicity Sam Senior Director, Learning and Development Ralph Lauren Asia Pacific Limited

Ms Cary Sum Talent Development Manager Chow Tai Fook Jewellery Group Limited

Ms Carmen Ting Head of Talent People, Performance and Culture KPMG

Mr Chester Tsang Head of Management Training and Organization Development MTR Corporation

Mr Kenneth Wai Director of Human Resources Island Shangri-La Hotel

Ms Bianca Wong Regional Head of Human Resources, North Asia Hilti Asia Limited

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Ms Florence Chow Head of Group Human Resources HKT Limited

Mr Ian Choy Senior Director - People Resources McDonald's Hong Kong

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Mr Peter Leung Senior Human Resources Manager Hospital Authority

Ms Janet Poon General Manager - Human Resources Hang Lung Properties Limited

Mr Albert Wong Special Advisor Cathay Pacific Airways Limited

Mr Derek Wu Executive Vice President Global Human Resources Lee Kum Kee International Holdings Limited

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Ms Janet Yeung Director of Human Resources Cordis, Hong Kong

IMPORTANT POLICIES

All information and documents supplied by Award participants including their identities and written submissions are kept confidential and will only be used for the judging of the Award.

All Examiners and Adjudicators are required to declare in advance to the Award Secretariat on their conflict of interest. The Examiners and Adjudicators in question would be barred from reviewing the Award participants concerned or handling in any manner the materials submitted by the Award participants involved.

CAMPAIGN AWARDS



ELIGIBLE PROGRAMMES

The Campaign Awards are intended to cover any training or development programmes that are initiated and delivered by Hong Kong, Mainland or overseas organizations for their staff members and service providers for the benefits of the organizations.

Programmes that include external consultants as part of the programme are also eligible for the competition. Nevertheless, the role of these consultants should be justified and clearly stated.

AWARDS

The following awards will be granted to outstanding programmes by the Panel of Adjudicators:

- One Gold Award
- Two Silver Awards
- Three Bronze Awards
- Four Excellence Awards

Recipients of HR Professionals' Most Favourite Campaign will be selected by all participants attending the Final Presentation Seminar.

A number of Special Award(s) will also be granted to recognize training and development programme(s) with outstanding performance in different individual areas. Participating organizations are requested to indicate which of the following Special Award(s) they would like to compete for:



- Recruit Best in Innovation
- Best in Leadership Development
- Best in Young Talent Development
- Best in Career Development
- Best in Team Development
- Best in Change Management
- Best in Cultural Change
- Best in Staff Engagement
- Best in Stakeholder Engagement
- Best in Programme Design
- Best in Performance Improvement
- Best in Application of Technology
- Best in Social Impact

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Best Campaign for Organizations with 500 Employees or Less

There are a maximum of three awardees in each Special Award. The Board of Examiners would also suggest other Special Awards at their discretion. All Special Awards will be decided by the Board of Examiners.

CAMPAIGN AWARDS

CAMPAIGN AWARDS SCHEDULE

Deadline for Entries Monday, 18 February 2019

Deadline for Written Submission Monday, 18 March 2019

Announcement of Finalists Mid-April 2019

Final Presentation Seminar Tuesday, 25 June 2019

Award Presentation Ceremony September 2019

PARTICIPATION FEE

HKMA Member: \$10,900 per programme Non-Member: \$13,900 per programme

ADDITIONAL FEE FOR SPECIAL AWARD

HKMA Member: \$1,000 per Award Non-Member: \$1,200 per Award

Free for SMEs*

* Small and Medium Enterprises (SMEs) refer to organizations which employ not more than 100 persons in Hong Kong and are not subsidiaries of any group of companies or local offices of multinational companies. The Hong Kong Management Association reserves the right to make the final and binding decisions on the eligibility of applicants.

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The participation fee covers:

- THREE free seats at the Final Presentation Seminar
- ONE free seat at the Award Presentation Ceremony

Participating organizations are required to settle the participation fee before the entry deadline. Otherwise, they would not be invited for the judging process.

CAMPAIGN AWARDS

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JUDGING PROCESS

Submission of Entry Form (Deadline: Monday, 18 February 2019)				
Submission of Written Submission (Deadline: Monday, 18 March 2019)	All participating organizations will be required to submit a five-page write-up in English on the training and development programmes. The submission can be supplemented with a short video (optional), showcasing some highlights of the Programme. A video without any animation or special effects is required. It is highly recommended to use your mobile devices to create the video. The video could be in English, Cantonese or Putonghua. If Cantonese or Putonghua is used, English subtitles should be provided.			
•				
Review of Written Submission by Board of Examiners and Selection of Finalists and Special Awards	Based on the written submissions, ten finalists as well as recipients of all the Special Awards, will be decided by the Board of Examiners.			
•				
Final Presentation Seminar (Tuesday, 25 June 2019)	Ten finalists will share their programmes and practices at the Final Presentation Seminar which will be a one-day open-to- public seminar. The finalists of Campaign Awards can have a maximum of two representatives presenting at the Final Presentation Seminar. Each finalist will be invited to give a 20-minute presentation in English followed by a 10-minute question-and-answer session before a Panel of Adjudicators and Board of Examiners. Winners of Gold, Silver, Bronze Awards and Excellence Awards will be decided by the Panel of Adjudicators (70% weighting) and Board of Examiners (30% weighting). Recipients of the HR Professionals' Most Favourite Campaign will be decided by the number of votes received from participants during the Final Presentation Seminar.			
Award Presentation Ceremony (September 2019)	The Award Presentation Ceremony will be held during the Susan Yuen Memorial Lecture and all the results of the Awards will be announced.			

JUDGING CRITERIA

		MARK
1 OBJE	CTIVE SETTING	15
1.1	The Programme demonstrated evidence of effective consultation and robust diagnostics to establish Programme objectives.	
1.2	The Programme objectives addressed specific business/organizational challenges.	
1.3	The Programme considered the people performance improvement and development needs that enhanced organizational capability, performance and business results.	
2 DESI	GN AND IMPLEMENTATION	40
2.1	The Programme was designed with relevant content to meet the desired objectives.	
2.2	The Programme was effectively implemented.	
2.3	Relevant stakeholders (e.g. top management, line managers, etc.) were actively involved and appropriately engaged in the objective setting, design, delivery and post intervention stages.	
2.4	The Programme integrated with relevant business/organizational and human resources practices/processes to achieve the desired outcomes.	
B MEA	SUREMENT AND OUTCOMES	30
3.1	The measurement process/metrics of the Programme was rigorous and reliable.	
3.2	The Programme achieved the stated business/organizational and learning objectives.	
3.3	The Programme was cost effective.	
3.4	The Programme has demonstrated sustainable outcomes.	
4 INNC	DVATION	15
3.1	The Programme was innovative in its concept, design, implementation, reinforcement and/or outcome measurement.	
3.2	The Programme set a new training or people development standard for the organization and/or the industry.	

Total 100

30

Con 1

CAMPAIGN AWARD ENTRY FORM

ACT-42846-2019-2-NL

To:	The Secretariat, Award for Excellence in Training a The Hong Kong Management Association 14/F, Fairmont House, 8 Cotton Tree Drive, Central, Hong Kong	019		
Attn:	Ms Sunnie Ma, Head of Event Management Ms Nichola Wong, Membership and Event Manag	Tel: 2774 8579 er Tel: 2826 0521 Fax: 2868 4387	Email: sunniema@hkma.org.hk Email: nicholawong@hkma.org.hk	
	MA Member 🛛 Non-Member			
Name	of Programme:			
Name	of Organization:			
Addre	SS:			
			f Employees of the Organization:	
Conta	ct Person: (Mr/Ms)	Job Title:		
Tel:		Mobile:		
E-mai	l:	Fax:		
	iption of Type of Business:			
	ipating organizations are requested to indicate wh t in Innovation		older Engagement	
	t in Leadership Development	Best in Programme Design		
	t in Young Talent Development	Best in Performance Improvement		
	t in Career Development	Best in Application of Technology		
Bes	t in Team Development	Best in Social Impact		
Bes	t in Change Management	Best Campaign for Organizations with		
🗌 Bes	t in Cultural Change	500 Employees or Less		
Bes	t in Staff Engagement	□ Others: Best in		
		(Please specify your programi	the name of the Special Award that suits ne.)	
	0,900 (HKMA Member) / HK\$13,900 (Non-Member) 000 (HKMA Member) / HK\$1,200 (Non-Member) /		, , , , , , , , , , , , , , , , , , , ,	
	ould like to submit an entry of Campaign Award a	-		
* A cr	ossed cheque no: of H	(\$	made payable to "The Hong Kong	
Mana	gement Association" is enclosed.			
not su	II and Medium Enterprises (SMEs) refer to organization bsidiaries of any group of companies or local offices of es the right to make the final and binding decisions on t	multinational compar	nies. The Hong Kong Management Association	
Signature		Date:		
2.9110	ture:	(not la	ter than Monday, 18 February 2019)	
			· · · ·	

(Organizations may submit more than one entry. Please complete a separate form for each entry.)

PAST CAMPAIGN AWARD WINNERS

2018

Skills Training Category

Gold Award

Direction Association for the Handicapped *Silver Award* Hotel ICON

Bronze Award AIA International Limited

Excellence Awards Jardine Aviation Services Group (2 Entries)

K11 Concepts Limited Development Category

Gold Award Quality HealthCare Medical Services Limited Silver Award

Pfizer Corporation Hong Kong Limited **Bronze Award** Ocean Park Corporation

Excellence Awards AIA International Limited Laws Fashion Group Limited Sun Life Hong Kong Limited

2017

Skills Training Category

Gold Award Asia Pacific Heart Rhythm Society and Abbott Laboratories

Silver Award Sino Group **Bronze Award**

MTR Corporation

Excellence Awards Chow Tai Fook Jewellery Company Limited Manulife (International) Limited Ngong Ping 360 Limited

Development Category

Gold Award Hong Kong Airlines Limited

Silver Award Cathay Pacific Airways

Bronze Award FTLife Insurance Company Limited

Excellence Awards Citi Hong Kong The Hong Kong Jockey Club MTR Corporation

2016

Skills Training Category

Gold Award

Cordis, Hong Kong **Silver Award** MTR Corporation and Sports Federation & Olympic Committee of Hong Kong, China

Bronze Award TAL Apparel Limited

Excellence Awards Fuji Xerox (Hong Kong) Limited Hong Kong Sheng Kung Hui Welfare Council Limited The Great Eagle Properties Management Company Limited – Langham Place

Development Category

Gold Award Prudential Hong Kong Limited

Silver Award Esquel Group Bronze Award Manulife (International) Limited

Excellence Awards Bank of China (Hong Kong) Limited Wallem Group Zurich Insurance (Hong Kong)

2015

Skills Training Category

Gold Award Cathay Pacific Airways Limited

Silver Award Synergis Management Services Limited Bronze Award

Maxim's Caterers Limited Excellence Awards

DBS Bank (Hong Kong) Limited Federal Express (Hong Kong) Limited Sun Life Hong Kong Limited

Development Category

Gold Award The Hong Kong Society for the Aged Silver Award

DBS Bank (Hong Kong) Limited **Bronze Award**

McDonald's Restaurants (Hong Kong) Limited

Excellence Awards CLP Power Hong Kong Limited Midland Holdings Limited Shangri-La Hotels and Resorts

2015

25th Anniversary Awards

Most Dedicated Organizations to People Development CLP Power Hong Kong Limited The Hong Kong Jockey Club HSBC Maxim's Caterers Limited MTR Corporation

2014

Skills Training Category Gold Award

Hong Kong Broadband Network Limited Silver Award

Synergis Management Services Limited Bronze Award

RS Components Limited

Excellence Awards Chow Tai Fook Jewellery Company Limited Hotel ICON Ma Belle Jewellery Company Limited

Development Category

Gold Award Crystal Group

Silver Award DFS Group Limited

Bronze Award Bank of China (Hong Kong) Limited

Excellence Awards Fuji Xerox (Hong Kong) Limited Hotel ICON Shun Tak – China Travel Ship Management Limited

2013

Skills Training Category

Gold Award Maxim's Caterers Limited Silver Award

MTR Corporation
Bronze Award

The Hong Kong Jockey Club

Excellence Awards HSBC The Kowloon Motor Bus Company (1933) Limited Sun Life Hong Kong Limited

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Development Category

Gold Award Chun Wo Development Holdings Limited Silver Award

DFS Group Limited Bronze Award

FedEx Express (China) **Excellence Awards** AIA International Limited MTR Corporation Societe Generale, Asia-Pacific

* The above list shows the Award recipients and their organizations during the year of the Award indicated.

PAST CAMPAIGN AWARD WINNERS

2012

Skills Training Category

Gold Award The Hong Kong Jockey Club

Silver Award DHL Express (HK) Limited Bronze Award

CLP Power Hong Kong Limited

Excellence Awards

Hong Kong Air Cargo Terminals Limited Hong Kong Broadband Network Limited Shanghai Feng Cheng Property Management Co Ltd – Subsidiary of Shui On Land (HK & China)

Development Category

Gold Award The Hong Kong Society for the Aged Silver Award Hip Hing Construction Company Limited

Bronze Award

MTR Corporation **Excellence Awards**

Civil Service Training and Development Institute, Civil Service Bureau The Dow Chemical Company HSBC

2011

Gold Prize BOC Group Life Assurance Company Limited Silver Prize Shangri-La Hotels and Resorts Bronze Prize

Kowloon Central Cluster, Hospital Authority Excellence Awards

Fleet Management Limited Maxim's Caterers Limited Standard Chartered Bank (Hong Kong) Limited

2010

Gold Prize Bank of China (Hong Kong) Limited

Silver Prize Morgan Stanley

Bronze Prize The Hong Kong Jockey Club

Excellence Awards Aon Hong Kong Limited Fuji Xerox (Hong Kong) Limited Mandarin Oriental Hotel Group

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2009

Gold Prize MTR Corporation Silver Prize Synergis Management Services Limited Bronze Prize

Zurich Life Insurance Company Limited

Certificates of Excellence

Hang Yick Properties Management Limited Hong Yip Service Company Limited InterContinental Grand Stanford Hong Kong

2008

Gold Prize CLP Power Hong Kong Limited Silver Prize Maxim's Caterers Limited and Hospital Authority Bronze Prize The Hong Kong Jockey Club

Certificates of Excellence Canossa Hospital (Caritas) Hong Kong CSL Limited Inter Continental Hong Kong

2007

Gold Prize Tao Heung Group Limited Silver Prize Kowloon-Canton Railway Corporation Bronze Prize The Hong Kong Jockey Club

Certificates of Excellence Kowloon Shangri-La Hotel Li & Fung (Trading) Limited PCCW Limited

2006

Gold Prize Langham Place Hotel Silver Prize Gammon Construction Limited

Bronze Prize Hang Seng Bank

Certificates of Excellence Hang Seng Bank Jones Lang LaSalle – Management Solutions Shun Hing Electric Service Centre Limited

2005

Gold Prize Langham Place Hotel Silver Prize CLP Power Hong Kong Ltd

Bronze Prize The Hong Kong and China Gas Company Ltd Certificates of Merit

HSBC PCCW Limited Standard Chartered Bank (Hong Kong) Limited **Special Award for SMEs** KC Maritime Ltd

2004

Gold Prize The Hong Kong Jockey Club Silver Prize HSBC Bronze Prize

AXA China Insurance Co Ltd Certificates of Merit ACNielson (China) Ltd Hong Kong Housing Authority MTR Corporation

2003

Gold Prize Cathay Pacific Airways Ltd

Silver Prize Circle K Convenience Stores (HK) Ltd Bronze Prize

HSBC

Certificates of Merit Canossa Hospital (Caritas) Kai Shing Management Services Ltd Sun Hung Kai Properties Ltd

* The above list shows the Award recipients and their organizations during the year of the Award indicated.

PAST CAMPAIGN AWARD WINNERS

2002

Gold Prize Hong Kong Housing Authority

Silver Prize Hsin Chong Real Estate Management Ltd

Bronze Prize Allen & Overy (HK) Limited

Certificates of Merit American International Assurance Company (Bermuda) Limited Hong Yip Service Company Ltd Shangri-La Hotels and Resorts

2001

Gold Prize Hang Seng Bank Ltd

Silver Prize Hongkong Post *Bronze Prize*

Watson's The Chemist Certificates of Merit

Giordano International Limited Hang Yick Properties Management Limited Hong Yip Service Company Ltd

2000

Gold Prize Standard Chartered Bank

Silver Prize Hong Kong Housing Authority

Bronze Prize The Hong Kong Jockey Club

Certificates of Merit Heraeus Ltd Hospital Authority MTR Corporation

1999

Gold Prize Hang Seng Bank Ltd **Silver Prize**

CLP Power Hong Kong Ltd Bronze Prize

Hang Seng Bank Ltd

Certificates of Merit Goodwell Property Management Ltd The Jockey Club Kau Sai Chau Public Golf Course Ltd Kowloon-Canton Railway Corporation

1998

Gold Prize Sheraton Hong Kong Hotel & Towers Silver Prize Tse Sui Luen Jewellery Co Ltd Bronze Prize DHL International (H.K.) Ltd

Certificates of Merit The Hong Kong Jockey Club Hong Kong Police Shell Hong Kong Ltd

1997

Strategic HRD Category Silver Prize Regal Hotels International Bronze Prize DHL International (H.K.) Ltd

Skills Training and Development Category Gold Prize Hang Seng Bank Ltd Silver Prize Marks and Spencer (HK) Ltd Bronze Prize Regal Hotels International

1996

Overall Winner Giordano Ltd Strategic HRD Category Giordano Ltd Skills Training and Development Category Mass Transit Railway Corporation

199:

Overall Winner Hospital Authority Strategic HRD Category Hospital Authority Skills Training and Development Category Mass Transit Railway Corporation

1994

Overall Winner Kowloon-Canton Railway Corporation Strategic Management/Strategic HRD/

TQM Training Category Kowloon-Canton Railway Corporation

Management/Supervisory Training Category Cathay Pacific Catering Services (HK) Limited

Professional/Technical Training Category Securair Limited

1993

Overall Winner The Asian Sources Media Group Strategic Management/Strategic HRD/ Customer Service/TQM Training Category The Sino Group

Management/Supervisory Training Category The Asian Sources Media Group

Professional/Technical Training/Others Category Hong Kong Aircraft Engineering Company Limited

1992

Service Category Mass Transit Railway Corporation Commercial and Industrial Category Shell Hong Kong Limited

1991

Service Category Arthur Andersen & Company Manufacturing Category

Computer Products Asia-Pacific Limited

Construction Category Franki Kier Limited

Wholesale/Retail/Import/Export Category Jardine Pacific Ltd – Pizza Hut Division

Utilities and Public Sector Category Mass Transit Railway Corporation

1990

Multi-National Corporations Category China Light & Power Company Limited

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* The above list shows the Award recipients and their organizations during the year of the Award indicated.

INDIVIDUAL AWARDS



The Awards aim to recognize the outstanding achievement of trainers who have made significant contribution to the human resources development of their organizations as well as the whole community.

CATEGORIES

There are two categories for individual awards:

1. Distinguished Trainer Awards

Executives who have engaged in the human resources and/or training and development profession for a minimum of 5 years and are providing training for staff members of their own organization, service providers or their clients (for trainers from consulting business).

A Trainer of the Year will be selected by the Panel of Adjudicators from among the Distinguished Trainer Awardees.

2. Outstanding New Trainer Awards

Executives who have engaged in the human resources and/or training and development profession for less than 5 years and are providing training for staff members of their own organization, service providers or their clients (for trainers from consulting business).

Trainers from the consulting business may enter the Awards. However, if the training and/or development programmes described in the written submission and in the interview session are those of their clients, endorsement from their clients must be provided.

AWARDS

The following awards will be granted to outstanding trainers by the Board of Examiners:

⅃J置地公司 Trainer of the Year **1** Hongkong Land



Distinguished Trainer Awards

Outstanding New Trainer Awards

BENEFITS AND RECOGNITION

- 1. For **Distinguished Trainer Awardees**, they will be granted:
 - HKMA Professional Manager status. The membership fee and the CPD requirements for the first two years will be waived; and
 - Membership at the HKMA Human Capital Management Society. The membership fee for the first two years will be waived.
- For Outstanding New Trainer Awardees, they will be granted:
 - HKMA Full Membership or Associate Membership status, depending on their work experience and academic qualifications. The membership fee for the first two years will be waived; and
 - Membership at the HKMA Human Capital Management Society. The membership fee for the first two years will be waived

INDIVIDUAL AWARDS SCHEDULE

n Ceremony

PARTICIPATION FEE

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HKMA Member: \$7,900 per nominee Non-Member: \$11,900 per nominee

The participation fee covers:

- ONE free seat at the Final Presentation Seminar
- ONE free seat at the Award Presentation Ceremony
- TWO free seats at the Seminar on "The Way to Become a Top Trainer"

Participating organizations are required to settle the participation fee before the entry deadline. Otherwise, they would not be invited for the judging process.

INDIVIDUAL AWARDS

JUDGING PROCESS

Nomination (Deadline: Monday, 18 February 2019)	All entrants have to be nominated by their organizations which are required to send in the Nomination Form. An organization can nominate a maximum of five trainers in each category to participate in the Award.
	All entrants will be required to submit a four-page written
Written Submission (Deadline: Monday, 8 April 2019)	submission covering all the Judging Criteria together with a one-page summary of personal information in English, which will be reviewed by the Board of Examiners. The signature campaign cited in the submission should be conducted and completed within the last five years.
Interview Session (Tuesday, 7 May 2019)	 All entrants will be invited to an interview session. <u>Distinguished Trainer Awards</u> The interview session will include a 15-minute presentation and a 10-minute Question-and-Answer session by the Board of Examiners in English. The presentation should cover all the Judging Criteria. <u>Outstanding New Trainer Awards</u> The interview session will be divided into two parts: 1. A 10-minute presentation, covering all the Judging Criteria, to be followed by a 5-minute Question-and-Answer session in English, Cantonese or Putonghua by the Board of Examiners. 2. A 10-minute short training in English, Cantonese or Putonghua. Participants would be informed of the training topic 30 minutes before the interview session. Winners of the Distinguished Trainer Awards and Outstanding New Trainer Awards as well as finalists of the Trainer of the Year will be selected by the Board of Examiners.
Trainer of the Year Final Judging (Tuesday, 25 June 2019)	Finalists of the Trainer of the Year will be invited to deliver a 5-minute presentation on his/her written submission, followed by a 5-minute Question-and-Answer session in English by the Panel of Adjudicators at the Final Presentation Seminar. The Panel of Adjudicators will select a Trainer of the Year.
—	
Award Presentation Ceremony (September 2019)	An Award Presentation Ceremony will be held during the Susan Yuen Memorial Lecture and all the results of the Awards will be announced.

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OUTSTANDING NEW TRAINER AWARD JUDGING CRITERIA

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		N
1	SIGNATURE CAMPAIGN	
	The Trainer can demonstrate he/she has played a key role in contributing to the success of a training and/or development programme. From the programme, the Trainer has demonstrated his/her competencies as a good trainer which include the following areas:	
1.1	Making sure that training is connected to business/organizational need and external	L
	environment	
	 1.1.1 Meets regularly with sponsors to keep in touch with business/organizational needs 1.1.2 Good at helping managers identify what they want their people to be able to do 1.1.3 Establishes direction from sponsors as the first step in any new project 1.1.4 Passionate about making sure that training needs are clearly identified 1.1.5 Maintains relevance by refining training objectives/programme design in response to the business/organizational need and changing commercial context 1.1.6 Effective in gaining management buy-in 	
	The Encence in gaining management bay in	
1.2	Ability to design purposeful learning processes	
	1.2.1 Conducts rigorous and holistic analysis and effectively addresses those factors	
	contributing to the performance gap	
	1.2.2 Actively involves sponsors in the training and/or development process1.2.3 Focuses on outcomes rather than activities when setting training objectives	
	1.2.4 Rigorous in making sure that courses are designed to be good learning experience	.c
	1.2.5 Makes explicit their assumptions about people and how they learn	2
	1.2.6 Makes sure that trainees can successfully apply new ideas into their workplace	
	1.2.7 Creatively adapts training sessions to meet the needs of trainees	
1.3	Ability to manage and deliver a designed programme	
	1.3.1 Listens to and values participant contributions	
	1.3.2 Illustrates new concepts and ideas with appropriate examples from the learners' workplace	
	1.3.3 Regards training sessions as an opportunity to role model the behaviours being taught	
	1.3.4 Encourages trainees to learn at their own pace and can cater for different learning styles	
	1.3.5 Encourages trainees to be independent and think for themselves	
	1.3.6 Creates interest and challenge in their approach to training	
	1.3.7 Integrates training sessions so that trainees can see how it all fits together	
1.4	Ability to evaluate training	
	1.4.1 Based on trainees' satisfaction levels	
	1.4.2 Based on improvement in trainees' competence	
	1.4.3 Based on impact on job performance	
	1.4.4 Based on improvement in targeted organizational performance/business results	
	1.4.5 In partnership with managers and sponsors	
2	PERSONAL ACHIEVEMENTS AND CONTINUOUS DEVELOPMENT	
	2.1 The Trainer has achieved academic or professional awards and other public	
	recognition related to training and development.	
	2.2 The Trainer has demonstrated continuous self-improvement to further his/her career in training and development.	

Total 100

DISTINGUISHED TRAINER AWARD JUDGING CRITERIA

	SIGNATURE CAMPAIGN	100
	The Trainer can demonstrate he/she has played a leading role in contributing to the success of a training and/or development programme. From the programme, the Trainer has demonstrated his/her competencies as a good trainer which include the following area	
1.1	 Making sure that training is connected to business/organizational need and external environment 1.1.1 Meets regularly with sponsors to keep in touch with business/organizational needs 1.1.2 Good at helping managers identify what they want their people to be able to do 1.1.3 Establishes direction from sponsors as the first step in any new project 1.1.4 Passionate about making sure that training needs are clearly identified 1.1.5 Maintains relevance by refining training objectives/programme design in response to the business/organizational need and changing commercial context 	20
.2	 Ability to design purposeful learning processes 1.2.1 Conducts rigorous and holistic analysis and effectively addresses those factors contributing to the performance gap 1.2.2 Actively involves sponsors in the training and/or development process 1.2.3 Focuses on outcomes rather than activities when setting training objectives 1.2.4 Rigorous in making sure that courses are designed to be good learning experiences 1.2.5 Makes explicit their assumptions about people and how they learn 1.2.6 Makes sure that trainees can successfully apply new ideas into their workplace 1.2.7 Creatively adapts training sessions to meet the needs of trainees 	20
1.3	 Ability to manage and deliver a designed programme 1.3.1 Listens to and values participant contributions 1.3.2 Illustrates new concepts and ideas with appropriate examples from the learners' wor 1.3.3 Regards training sessions as an opportunity to role model the behaviours being tau 1.3.4 Encourages trainees to learn at their own pace and can cater for different learning sessions 1.3.5 Encourages trainees to be independent and think for themselves 1.3.6 Creates interest and challenge in their approach to training 1.3.7 Integrates training sessions so that trainees can see how it all fits together 	ght
1.4	 Role in the internal marketing of training plans to stakeholders 1.4.1 Effective in gaining senior management buy-in 1.4.2 Authentically engages and inspires diverse group of stakeholders 	20
.5	 Ability to evaluate training 1.5.1 Based on trainees' satisfaction levels 1.5.2 Based on improvement in trainees' competence 1.5.3 Based on impact on job performance 1.5.4 Based on improvement in targeted organizational performance/business results 1.5.5 In partnership with managers and sponsors 	20
2	PERSONAL ACHIEVEMENTS AND CONTINUOUS DEVELOPMENT	20
	2.1 The Trainer has achieved substantial academic or professional awards and other public recognition related to training and development.	
	2.2 The Trainer has contributed to training and development as a profession in the business community.	

The Trainer has helped improve and enhance the training and development capability of the current and/or previous organizations and contributed to the strategic direction of the organization.

Total 140

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TRAINER OF THE YEAR JUDGING CRITERIA

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		MARKS
1.	Does this trainer ensure that activities are based on real business/organization and individual needs?	20
2.	Can this trainer design courses that work well with learners to deliver real results back in the workplace?	20
3.	Is this trainer actively engaged in the business in personally designing and delivering courses?	20
4.	Is this trainer flexible enough to balance the needs of different trainees and the overall objectives set?	30
5.	Can this trainer determine the success of training at the individual, job and business/ organization impact levels?	20
6.	Overall can this trainer impact individual performance to meet business/organizational challenges, and go beyond the classroom to develop organizational capabilities, and even beyond the organization to contribute to the development of training as a profession?	20

Total 130

INDIVIDUAL AWARD NOMINATION FORM

To:	019 Ethics Ethi			
Attn:		of Event Management embership and Event Manager	Tel: 2774 8579 Tel: 2826 0521 Fax: 2868 4387	Email: sunniema@hkma.org.hk Email: nicholawong@hkma.org.hk
Nam	e of Organization:			
Addr	ess:			
Nam	e of Nominator: (Mr/Ms	5)	Job Title:	
Cont	act Person: (Mr/Ms)		Job Title:	
Tel:		Mobile:	Email:	Fax:
A.	Nomination(s) for Dist	inguished Trainer Awards		
		-	Job Title:	
	Name: (Mr/Ms)		Job Title:	
	Tel:	Mobile:	Email:	
	Name: (Mr/Ms)		Job Title:	
B.	Nomination(s) for Out	standing New Trainer Awards		
υ.		5	lob Title	
	Name: (Mr/Ms)			
	Name: (Mr/Ms)		Job Title:	
	Tel:	Mobile:	Email:	
A cro	ossed cheque no:	of	HK\$	made payable to
	•	nent Association" is enclosed.		
🗆 Hk	(\$7,900 (HKMA Membe	r) 🗌 HK\$11,900 (Non-Memb	er) for each no	mination
c:				

Signature: _

Date: _

(not later than Monday, 18 February 2019)

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ACT-42846-2019-3-NL

2018

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Trainer of the Year Mr Edward Lo Hang Lung Properties Limited

Distinguished Trainer Awardees

Mr Edward Lo Hang Lung Properties Limited Ms Angela Wong Hang Seng Bank Limited

Outstanding New Trainer Awardees

Ms Cheung Pui Ying AIA International Limited **Ms Claire He** CLP Power Hong Kong Limited **Mr Lee Hon Ming** Prudential Hong Kong Limited **Ms Windsor Lee** Chow Tai Fook Jewellery Group Limited Mr Amen Lo China Life Insurance (Overseas) Co Ltd Mr Duke Ng China Life Insurance (Overseas) Co Ltd Ms Julia Ng MTR Corporation **Mr Peter Pun** Hilti (Hong Kong) Limited Ms Kim Qiu AIA International Limited Ms Kim Sin Maxim's Group - Japanese Chain Restaurants **Mr Wong Pak Yin** Manulife (International) Limited **Ms Ronnie Wong** MTR Corporation **Mr Charles Yeung** Hotel ICON **Mr Larry Yik** K11 Concepts Limited Mr Jeremv Yu New World Development Company Limited

2017

Trainer of the Year Mr Bruce Au A.S. Watson Group

Distinguished Trainer Awardees

Mr Bruce Au A.S. Watson Group Mr David Chan Maxim's Group - Japanese Chain Restaurants Mr Roy Choy Prudential Hong Kong Limited Mr Harry Ng Infocan Training Limited

Outstanding New Trainer Awardees

Mr Derek Au **GP** Strategies Corporation **Mr Alpha Cheng** Prudential Hong Kong Limited **Ms Aing Fan** Midland Holdings Limited Ms Bonnie Lau Maxim's Group - Japanese Chain Restaurants **Mr Dickson Lau CLP Power Hong Kong Limited** Mr Kenneth Lau Midland Holdings Limited Mr Tim Lau **HKT** Limited Mr Daniel Lee Prudential Hong Kong Limited Mr Jameson Lee FedEx Express Mr Ricky Li Prudential Hong Kong Limited Ms Carmen Lo Jebsen & Co Ltd Ms Grace Ma MTR Corporation **Mr Sunny Wong** BOC Group Life Assurance Company Limited

2016

Trainer of the Year Mr Tolar Ng Ralph Lauren Asia Pacific Limited

Distinguished Trainer Awardees

Ms Vivian Ling Citibank (Hong Kong) Limited Mr Tolar Ng Ralph Lauren Asia Pacific Limited Mr Edmond Poon Pricerite Stores Limited Ms Julia Wong Synergis Management Services Limited

Outstanding New Trainer Awardees

Mr Lawson Chan Midland Realty **Mr Cyrus Chau** Maxim's Caterers Limited **Ms Hester Cheng** Maxim's Caterers Limited **Mr Cheng Kam Hong** CLP Power Hong Kong Limited Ms Vanessa Chou New World Development Company Limited Ms Edna Chow **DFS** Group Limited Ms Selina Li Hong Kong Express Airways Limited Mr Chris Tsang New World Development Company Limited **Mr Gary Wong** McDonald's Restaurants (Hong Kong) Limited Ms Kamy Wong Sheraton Hong Kong Hotel & Towers **Ms Miriam Yang** Standard Chartered Bank (Hong Kong) Limited

* The above list shows the Award recipients and their companies during the year of the Award indicated.

2015

Trainer of the Year Mr Alan Leung DFS Group Limited

Distinguished Trainer Awardees

Mr Alan Leung DFS Group Limited Mr Desmond Mok Maxim's Caterers Limited Ms Dorothy Wong ICC Limited Ms Elsa Wong Bank of China (Hong Kong) Limited

Outstanding New Trainer Awardees

Mr King Chan McDonald's Restaurants (Hong Kong) Limited **Ms Eliza Cheng** CLP Power Hong Kong Limited **Mr Keith Chu** McDonald's Restaurants (Hong Kong) Limited **Ms Becky Chung** Standard Chartered Bank (Hong Kong) l imited Mr Lynn Lai China Life Insurance (Overseas) Company Limited **Mr Charles Tang** MTR Corporation Ms Amy Tong G2000 (Apparel) Limited **Mr Penny Tsang** Pure International (Hong Kong) Limited **Ms Stephanie Wong** HSBC Life (International) Limited Mr Kim Wu Maxim's Group – Starbucks Hong Kong Ms Psyche Yau MTR Corporation **Ms Willy Yuen** BOC Group Life Assurance Company Limited

2014

Trainer of the Year Ms Yvonne Yam RS Components Limited

Distinguished Trainer Awardees

Ms Maggie Chan Bank of China (Hong Kong) Limited Mr Leo Lee CSL Limited **Ms Amy Leung** DFS Group Limited **Ms Jasmine Lok** Maxim's Caterers Limited **Ms Maria Tong** Cathay Pacific Airways Mr Vincent Woo Maxim's Caterers Limited **Ms Yvonne Yam RS** Components Limited Ms Snowy Zheng Australia and New Zealand Banking Group Limited

Outstanding New Trainer Awardees

Mr David Chan Maxim's Caterers Limited **Mr Max Cheng** DFS Group Limited **Ms Novem Chung** Midland Holdings Limited **Ms Kathy Kwong** New World Development Company Limited **Mr Kenny Lai** Bank of China (Hong Kong) Limited **Ms Rebecca Leung** Maxim's Caterers Limited **Ms Jacqueline Ng** Maxim's Caterers Limited Mr Jovi Yan The Hong Kong Jockey Club **Ms Karin Yeung MTR** Corporation

2013

Trainer of the Year Dr Kelvin Wan HSBC

Distinguished Trainer Awardees

Mr Tomas Bav Ethos International Limited **Mr Rex Choi** CSL Limited **Mr Charles Ho** MTR Corporation **Ms Mandy Hong** CLP Power Hong Kong Limited Mr Billy Ip The Hong Kong Jockey Club **Ms Jessie Kwong** HSBC **Ms Angelina Lee** CSL Limited Dr Kelvin Wan HSBC

Outstanding New Trainer Awardees

Mr Anthony Chan Standard Chartered Bank (Hong Kong) l imited **Mr Ray Chan** Bank of China (Hong Kong) Limited **Mr Frankie Fang** Standard Chartered Bank (Hong Kong) l imited Mr Gene Fung Australia and New Zealand Banking Group Limited **Mr Vikas Grewal** Fleet Management Limited **Ms Jannet Kan** McDonald's Restaurants (Hong Kong) Limited Mr Donald Lai Standard Chartered Bank (Hong Kong) Limited Ms Lolita Lei Richemont Asia Pacific Limited -Alfred Dunhill **Mr Andrew Li** HSBC Ms Jessica Siu The Hong Kong Jockey Club Mr Simon Wong CLP Power Hong Kong Limited Mr Raymond Yip McDonald's Restaurants (Hong Kong) l imited

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* The above list shows the Award recipients and their companies during the year of the Award indicated.

2012

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Trainer of the Year & Distinguished Trainer Awardee Ms Vinky Lau The Hong Kong and China Gas Company Limited

Outstanding New Trainer Awardees

Ms Charissa Chan Swire Hotels Mr Takki Chan The Hong Kong Jockey Club **Mr Anthony Chau** DBS Bank (Hong Kong) Limited Ms Belli Chui Standard Chartered Bank (Hong Kong) Limited **Ms Gloria Kam** The Hong Kong Jockey Club **Ms Goldia Kong** Miramar Group Mr Leo Lee CSL Limited Ms Angie Li BOC Group Life Assurance Company Limited **Mr Chris Ng** McDonald's Restaurants (Hong Kong) Limited **Ms Carmen Tam Ocean Park Corporation Mr Tony Wo** Zurich Insurance (Hong Kong) **Mr Kenneth Wong** MTR Corporation Ms Rose Wong Hong Kong Air Cargo Terminals Limited Ms Joice Yan Toys"R"us (Asia) Limited

2011

Trainer of the Year Ms Prudence Sze CLP Power Hong Kong Limited

Distinguished Trainer Awardees Ms Sonia Lui

Civil Service Training and Development Institute, Civil Service Bureau, HKSAR **Ms Prudence Sze** CLP Power Hong Kong Limited **Mr Bob Xie** The Hong Kong & China Gas Company Limited

Outstanding New Trainer Awardees

Mr Nicky Lam Island Shangri-La, Hong Kong Ms Amy Law HSBC Mr Lee Chee King The Hong Kong Jockey Club Ms Priscilla Lim HSBC Ms Katherine Lo

American International Assurance Company, Limited **Mr Kelvin Lo** The Hong Kong Jockey Club **Ms Amy Yu** HSBC

2010

Trainer of the Year Ms Lee Chung Lim, Natalie HSBC

Distinguished Trainer Awardees

Ms Lau Shuk Han Ageas Insurance Company (Asia) Ltd Ms Lee Chung Lim, Natalie HSBC Ms Jacqueline Moyse Mandarin Oriental Hotel Group Mr Bradley Wadsworth Pacnet

Outstanding New Trainer Awardees

Mr Jason Furness HSBC Ms Angelina Lee CLP Power Hong Kong Limited Mr Lawrence Luk General Mills Hong Kong Ltd

2009

Trainer of the Year Ms Elsa Lam Ageas Insurance Company (Asia) Limited

Distinguished Trainer Awardees

Mr Joseph Chan HSBC Ms Elsa Lam Ageas Insurance Company (Asia) Limited Mr Thomas Robillard FedEx Express Mr Wilkins Wong Civil Service Training & Development Institute, Civil Service Bureau

Outstanding New Trainer Awardees

Ms Fanny Chan HSBC Ms Effie Cheng McDonald's Restaurants (HK) Limited Mr Andy Lau HSBC

Mr Nelson Wong The Hong Kong Jockey Club Mr Will Wong HSBC

The above list shows the Award recipients and their companies during the year of the Award indicated.

2008

Trainer of the Year Mr Kelvin Ju AIG Companies

Distinguished Trainer Awardees

Mr Kelvin Ju **AIG Companies Ms Amy Kwong** CLP Power Hong Kong Limited Ms May Li Civil Service Training & Development Institute, **Civil Service Bureau Mr Frankie Lo** Ageas Insurance Company (Asia) Limited **Mr Vincent Tang** HSBC **Ms Catherine Tong** The Hong Kong Jockey Club **Mr Christopher Yang** HSBC

Outstanding New Trainer Awardees

Mr Jonathan Bok HSBC Ms Viola Chan AlG Companies Mr Andy Clark ClarkMorgan Corporate Training Ms Ivy Poon The Great Eagle Properties Management Company Ltd Mr Vincent Woo PCCW Limited Ms Susane Yan HSBC Mr Lester Yeung PCCW Limited

2007

Trainer of the Year Ms Carroll Chu Island Shangri-La, Hong Kong

Distinguished Trainer Awardees

Ms Carroll Chu Island Shangri-La, Hong Kong Ms Selina Kam HSBC Mr Kenny Mak HSBC Ms Shirley Ng Hong Kong Disneyland Resort

Outstanding New Trainer Awardees

Mr Mark Chan HSBC Mr Peter Cheung Hong Kong Disneyland Resort Mr Desmond Ho HSBC Mr Badhri Nath Rama Iyer HSBC

2006

Trainer of the Year Ms Michelle Yam Shangri-La Hotels & Resorts

Distinguished Trainer Awardees

Ms Sara Ho The Hong Kong Jockey Club Ms Doris Ip The Aberdeen Marina Club Ms Jessie Lau HSBC Ms Carrie Wong HSBC Ms Michelle Yam

Ms Michelle Yam Shangri-La Hotels & Resorts

Outstanding New Trainer Awardees

Ms Iris Chow HSBC Ms Angela Tsui CLP Power Hong Kong Ltd Ms Joyce Wai HSBC

2005

Trainer of the Year Mr Shekhar Visvanath HSBC

Distinguished Trainer Awardees

Ms Marianne Chung HSBC Mr Allen Kuo HSBC Mr Gary Liu The Dairy Farm Company Ltd Ms Theresa Sham The Excelsior, Hong Kong Dr Chester Tsang Hospital Authority/Institute of Health Care Mr Shekhar Visvanath HSBC

Outstanding New Trainer Awardees Ms Elsie Gung

HSBC **Mr King Lee** Kowloon-Canton Railway Corporation

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The above list shows the Award recipients and their companies during the year of the Award indicated.

QUOTES FROM 2018 WINNERS



Gold Award Winner

As a small social enterprise, we are thrilled and excited to be the winner of the Gold Award in Skills Training Category. This is the greatest honour of our team, our members and our supporters. We have learnt a lot in the journey, it helps us review our own strength, our position and our core value. More importantly, we can deliver our core value to different business sectors. After getting the award, our members are more confident in themselves. This is one more step forward to build an inclusive society. Thank you HKMA.

Ms Rabi Yim Chairperson Direction Association for the Handicapped

Silver Award Winner

Hotel ICON is a hotel with a special purpose to cultivate the next generation of Asian hospitality experts that will contribute to enhancing Hong Kong's position as an "intellectual capital". To genuinely inspire and develop existing and emerging talent for the hospitality industry, Hotel ICON introduced the "We Love to Care" training programme in 2017. The goal of "We Love to Care" is to augment the skills and knowledge of the hotel's interns and colleagues – in particular around "excellence in customer service and in the understanding of emotional intelligence". We are thrilled that many have benefitted greatly from the training, and we are especially proud to see many of the young hoteliers whom we have trained rising through the ranks both at ICON and at other reputable hotels around the world.

Mr Richard Hatter General Manager Hotel ICON

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Bronze Award Winner

Our industry-leading AIA Premier Academy aims to groom young Financial Planner to provide professional advisory services with a customer-centric mindset. Digitalization has become one of our key strategies in training our financial planners – our iAcademy and eLearning system give them flexibility in terms of learning time and pace by facilitating "learning-on-the-go", and expand the scope of topics to ensure the delivery of all-round training. Through these innovative platforms, they can acquire knowledge or skills continuously which will help them further enhance customer experience. This is how AIA Hong Kong has set a new industry benchmark in offering best-in-class training.

Mr Jim Jan Zen Chief Agency Officer, Agency Distribution AIA Hong Kong & Macau

QUOTES FROM 2018 WINNERS

DEVELOPMENT CATEGORY

Gold Award Winner

"People First" is our first structured talent development programme in 2017 for our frontline workforce including registered nurses, clinic officers and dispensers. It aims at developing their capabilities and confidence in taking up future center management roles in clinics of different size and configuration. The success of which lies with strong management commitment as well as the connection between training and staff career development. It was well received by both participants and their supervisors as an effective way of building our talent bench for future growth.

Mr Owen Yeung Head of Learning and Talent Development Quality HealthCare Medical Services Limited

Silver Award Winner

At Pfizer Hong Kong, we emphasize a holistic approach, focusing on leadership at every level of the organization, not just formal leaders. We aim to build quality excellence in our service delivery. The "Everyone is a Leader" Development Programme has transformed Pfizer colleagues into one of the most stable and engaged workforce with quality excellence built in our service delivery where the culture developed drives sustainable talent development. This programme is our key to success in being a leading biopharmaceutical company, where our colleagues are highly committed to "Working Together for a Healthier World".

Ms Geraldine Wai HR Lead - Hong Kong/Macau/APAC Regional Office Pfizer Corporation Hong Kong Limited

Bronze Award Winner

Believing in the Power of Change" - Make A Difference' (MAD) development programme helps transform and keep Ocean Park to stay competitive. MAD encourages employees to develop their own change journey and builds upon the belief that each individual contributor can influence oneself, his/her peer groups, the teams, and eventually the organization as a whole.

Mr Bee Tang Training Manager (Learning and Development) Ocean Park Corporation

TRAINER OF THE YEAR

It is a great honour to receive "Trainer of the Year". The Award inspires me to continue scaling to a greater height and be at the frontier of the industry with its innovative training and development strategies. Thank you HKMA for providing T&D Professionals the platform to share the best practices.

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Mr Edward Lo Head of Learning and Development Hang Lung Properties Limited





AIA International Limited

Hongkong Land Limited



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